

HEALTH AND WELLBEING BOARD



TO:	Health and Wellbeing Board
FROM:	East Lancashire Hospitals NHS Trust
DATE:	27 September 2016

SUBJECT: CQC Inspection Report

1. PURPOSE

The purpose of this report is to inform the Health and Wellbeing Board of the outcome of the CQC Inspection conducted between 19 – 21 October 2015.

2. RECOMMENDATIONS FOR THE HEALTH & WELLBEING BOARD

The Health and Wellbeing Board is asked to note the contents of the Royal Blackburn and Burnley General Hospital CQC Inspection Reports.

3. BACKGROUND

The CQC inspection was conducted on 19 – 21 October 2015 and looked at the four core services that had previously '*required improvement*' (urgent care, medical care, surgery and end of life care) in order to review the progress of the Trust after coming out of special measures in July 2014. Community sites were not inspected on this occasion. The ELHT is due to have a summit review meeting with the CQC in September 2016.

The CQC Inspection Report informs all local health providers as to how the Trust is performing.

4. RATIONALE

The CQC inspection team looked at four core services rating them on being *safe, effective, caring, responsive* and *well-led*. Within Surgery on both hospital sites, the Trust received a rating of 'outstanding' in the category of *well-led* with the inspectors noting that "staff were energetic and motivated and were proud of the organisation as a place to work and visibility of leadership."

5. KEY ISSUES

The inspectors also noted a number of positive key findings:

- The Trust had clear vision, objectives and values, operating principles and improvement priorities. All staff spoken to were dedicated to achieving the best care for their patients
- Hospital services were supported by strong governance processes ensuring a robust overview of risks within the hospitals
- The 'harm free care' strategy had improved the way the Trust dealt with and learnt from incidents and there was evidence that learning and change to practice from incidents was shared across services and trust wide.

- Cleanliness and hygiene was of a high standard
- Staff were kind and caring to patients and involved them in their own care
- Staff were proud of the work they did and supported each other. Though the last few years had been difficult, the stability of the current board and executive team had contributed greatly to the culture of continuous improvement.

Some areas in the 2015 report reported as 'required improvements' to which the Trust has since addressed.

6. POLICY IMPLICATIONS

N/A

7. FINANCIAL IMPLICATIONS

N/A

8. LEGAL IMPLICATIONS

N/A

9. RESOURCE IMPLICATIONS

N/A

10. EQUALITY AND HEALTH IMPLICATIONS

N/A

11. CONSULTATIONS

CQC, ELHT

VERSION:	1.0
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DATE:	6 th September 2016
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BACKGROUND PAPER:	Royal Blackburn Hospital: http://www.cqc.org.uk/sites/default/files/new_reports/AAAE3929.pdf Burnley General Hospital: http://www.cqc.org.uk/sites/default/files/new_reports/AAAE3928.pdf
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